

**UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF ARKANSAS  
TEXARKANA DIVISION**

1) CRAIG SHIPP PLAINTIFF

v. CASE NO. 4:18-CV-04017-SOH

1) KIMBERLY HOFFMAN, Medical Administrator, DEFENDANTS  
Individually;

2) STEVE ARNOLD, Warden of the Southwest Arkansas  
Community Correction Center in Texarkana, Individually;

3) LENORA TURNER, Medical Director of the Southwest  
Arkansas Community Center in Texarkana, Individually;

4) DR. MIMO LEMDJA, Employee and/or Contract Physician  
of the Southwest Arkansas Community Correction Center in  
Texarkana, Individually;

**JURY TRIAL  
DEMANDED**

5) DR. LORENE LOMAX, Employee and/or Contract  
Physician of the Southwest Arkansas Community  
Correction Center in Texarkana, Individually;

6) NURSE MELISSA STONER, Individually and Employee  
of Correct Care Solutions, LLC;

7) NURSE KENDALL SMITH, Individually and Employee of  
Correct Care Solutions, LLC;

8) NURSE DIANE CUNNINGHAM, Individually and  
Employee of Correct Care Solutions, LLC;

9) CORRECT CARE SOLUTIONS, LLC;

10) All Unknown JOHN and JANE DOE Employees of the  
Southwest Arkansas Community Correction Center in  
Texarkana; and

- 11) All Unknown JOHN and JANE DOE Physicians and Medical Staff of the Southwest Arkansas Community Correction Center in Texarkana

### **SECOND AMENDED COMPLAINT**

COMES NOW the Plaintiff, Craig Shipp, by and through undersigned counsel, and files his second amended complaint against the above named Defendants. In support thereof, he shows this Honorable Court as follows:

### **PARTIES, JURISDICTION AND VENUE**

1. This is an action by the Plaintiff, Craig Shipp, (Plaintiff) against Kimberly Hoffman, Medical Administrator, Individually; Steve Arnold, Warden of the Southwest Arkansas Community Correction Center in Texarkana, Individually; Lenora Turner, Medical Director of the Southwest Arkansas Community Center in Texarkana, Individually; Dr. Mimo Lemdja, Employee And/or Contract Physician of the Southwest Arkansas Community Correction Center in Texarkana, Individually; Dr. Lorene Lomax, Employee And/or Contract Physician of the Southwest Arkansas Community Correction Center in Texarkana, Individually; Nurse Melissa Stoner, Individually and Employee of Correct Care Solutions, LLC; Nurse Kendall Smith, Individually and Employee of Correct Care Solutions, LLC; Nurse Diane Cunningham, Individually and Employee of Correct Care Solutions, LLC; All Unknown John and Jane Doe Employees of the Southwest Arkansas Community Correction Center in Texarkana; and All Unknown John and Jane Doe Physicians and Medical Staff of the Southwest Arkansas Community Correction Center in Texarkana. This action arose

from the deliberate indifference of the Defendants in failing to provide Mr. Shipp adequate medical care despite his repeated requests, obvious continuing distress, objective medical condition, visible developing and open wounds, and his consistently reported symptoms during the time period he was an inmate at the Southwest Arkansas Community Correction Center in Texarkana. Upon information and belief, Correct Care Solutions, LLC, whose principal place of business is Nashville, Tennessee, was contracted by the Southwest Arkansas Community Corrections Center in Texarkana, Arkansas to provide medical care to its inmates. As such, Correct Care Solutions, LLC is liable for the acts of negligence and/or deliberate indifference of its employees during the care of Craig Shipp under *respondeat superior* and upon those acts that are related to the policies, procedures and protocols implemented by the entity.

2. Those symptoms were clearly indicative of the condition that caused him to ultimately lose his right foot due to amputation.

3. The Plaintiff's causes of action are based upon the Defendants' denial of Mr. Shipp's federal constitutional rights Eighth Amendment to the United States Constitution while acting under color of state law which is made actionable under the provisions of Title 42 U.S.C. § 1983. The action is also based on his state law claim that the actions described represented Negligence.

4. Mr. Shipp was deprived of his rights secured under the United States Constitution and the Constitution of the State of Arkansas by the above-captioned

Defendants, all of whom were at all times relevant hereto Community Corrections employees, officers and/or contract employees.

### **PARTIES**

5. At all times relevant herein, Craig Shipp was an inmate within the Southwest Arkansas Community Corrections Center in Texarkana located 506 Walnut Street, Texarkana, Arkansas 71854 during which he was deprived of medical attention and care access to medical starting in February 2016.

6. At all times pertinent and relevant hereto, upon information and belief, the above named Defendants were residents of the State of Arkansas and acting under the color of law with the Arkansas Community Correction Department.

### **JURISDICTION**

7. This action arises under the United States Constitution, particularly under the provisions of the Eighth Amendment, and under federal law, particularly 42 U.S.C. § 1983 of the Civil Rights Act.

8. This Court has jurisdiction over this case pursuant to 28 U.S.C. § 1331 which gives this Court original jurisdiction over civil actions arising under the federal laws and federal constitution, and pursuant to 28 U.S.C. § 1343(a)(3)-(4), which gives this Court original jurisdiction over civil actions to redress the deprivation, under color of state law, statute, ordinance, regulation, custom or usage, of any federal constitutional right or any right secured by federal statutes including 42 U.S.C. § 1983. This Court has supplemental jurisdiction over Plaintiff's state law claims pursuant to 28 U.S.C. § 1367.

## **VENUE**

9. Venue is proper in the Western District of Arkansas - Texarkana Division as the acts and transactions complained of herein all occurred within the district.

10. Therefore, jurisdiction and venue are proper before this Court.

## **FACTS**

11. At all pertinent times relevant herein, Craig Shipp was a male inmate housed in the Southwest Arkansas Community Correction Center in Texarkana, where he was beginning a sentence due to a DWI conviction.

12. Mr. Shipp was processed through the County Detention Center where he was informed that he would receive his orthotic shoes after being transferred the next day to the Southwest Arkansas Community Correction Center in Texarkana.

13. On February 1, 2016, Mr. Shipp was transferred to the Southwest Arkansas Community Correction Center in Texarkana where he informed the intake personnel that he was diabetic and needed the orthotic shoes for his medical condition. Mr. Shipp was not provided his orthotic shoes during this intake and was informed that he needed approval.

14. On February 1, 2016, Mr. Shipp wrote a formal complaint to Warden Steve Arnold stating that it was medically necessary that he receive his orthotic shoes to prevent sores and/or ulcers from forming due to his diabetic condition. The employees and officials were further on notice as Mr. Shipp had lost his left big toe years prior to this due to his diabetic condition. As such, they knew it was critical and serious that Mr. Shipp receive his prescribed orthotic shoes to alleviate the pressure on his feet.

15. Mr. Shipp was forced to climb multiple flights of stairs due to being housed on the upper levels of the facility. Climbing these stairs in the improper footwear caused additional stress and pressure on his feet. Mr. Shipp attempted to be approved for elevator use, which was denied.

16. On or about February 12, Mr. Shipp advised Warden Arnold that he had already developed an open wound on his left foot and charcot joint on his right foot, causing his bones to break down. He again reiterated that he needed special orthotics. This request was forwarded to Lenora Turner. Ms. Turner failed to respond in an appropriate amount of time and failed to insure that Mr. Shipp was provided his orthotics in a timely manner.

17. Upon information and belief Plaintiff believes the following Defendants were either the final decision-makers over the policies and procedures of the Southwest Arkansas Community Correction Center in Texarkana or provided supervision and training which caused an unconstitutional policy and practice and/or custom of the facility to refuse diabetic inmates their orthotic shoes despite the known risks of limb loss and developing wounds and ulcers. These Defendants are Kimberly Hoffman, Warden Steve Arnold, and Medical Director Lenora Turner. These Defendants are liable under § 1983 for their acts and omissions in promulgating these unconstitutional policies and practices. Additionally, these individuals each were notified of the acts and conditions of Mr. Shipp's status while at the Southwest Arkansas Community Correction Center in Texarkana and failed to insure that he receive the proper and constitutional medical care.

18. On or about February 12, 2016, Mr. Shipp was seen by Dr. Lorena Lomax for his developing wounds and sores. Dr. Lomax did not stage or document the wounds or sores at that time.

19. Plaintiff believes that Dr. Lomax is an independent contractor with the State of Arkansas to provide care at the Southwest Arkansas Community Correction Center in Texarkana.

20. On February 16, 2016, Mr. Shipp, who still did not have his orthotics, returned to medical where he was seen by Nurse Kendall Smith and Dr. Mimo Lemdja. Again, his wounds were not properly documented or staged at this time. Additionally, the medical providers did nothing to insure that Mr. Shipp received his orthotics, even though it had been over two weeks without his appropriate prescribed medical footwear.

21. Plaintiff believes that Dr. Lemdja is an independent contractor with the State of Arkansas to provide care at the Southwest Arkansas Community Correction Center in Texarkana.

22. On February 23, 2016, Dr. Lomax stated that Mr. Shipp had a limb-threatening wound and needed expert debridement. Due to the policies and procedures and custom or practice implemented by Defendants Arnold, Turner and/or Hoffman, nearly a week passed before Ms. Shipp received the requested debridement.

23. On or about March 9, 2016, Mr. Shipp's right foot was placed in a cast by an outside facility. Upon returning to the facility on the evening of the 9<sup>th</sup>, Mr. Shipp noticed that the cast was too tight and rubbing areas on his right foot and leg raw. He informed Nurse

Diane Cunningham, Dr. Lomax, Nurse Kendall Smith and Nurse Melissa Stoner over the following days of this fact. Despite repeated complaints and evidence showing that the cast was injuring his foot further, Mr. Shipp did not have the cast removed until March 15, 2016 due to the acts and omissions of the Defendants who received the complaints and/or the unconstitutional policies and procedures enacted by the Defendants supervising or overseeing the facility.

24. Mr. Shipp had also been informed that the corrections center in Malvern, Arkansas had a better medical department and facility to manage his diabetic condition. However, upon making a request to the warden, this was denied due to the Defendants' policies and procedures and protocol. Mr. Shipp also filed multiple grievances and appeals in accordance with the Facility's policies and procedures concerning his care which were denied and stated "without merit" by Defendants. No further appeal processes were identified to Mr. Shipp to resolve his complaints.

25. It took Defendants over three weeks to provide Mr. Shipp his orthotic shoes which would have prevented the sores and ulcers from forming. Additionally, it took nearly three weeks for Mr. Shipp to be transferred to an appropriate wound care facility after wounds began to form. An additional delay was incurred due to the policies and procedures and protocol enacted by these Defendants needing formal approval in an untimely fashion, causing Mr. Shipp's wounds to increase in their severity and size.



26. The wounds and ulcers formed due to the acts and/or omissions of the Defendants and their policies or procedures and Ms. Shipp ultimately had his right foot amputated, as the wounds never healed. It is believed that the medical staff and personnel who failed to approve Mr. Shipp's orthotic shoes in a timely manner and/or failed to appropriately treat Mr. Shipp's progressing wounds were either partly or entirely employed by Correct Care Solutions, LLC. Correct Care Solutions, LLC had a duty to provide medical care in accordance with the Arkansas standard of care for medical providers and in accordance with the United States Constitution.

### **FIRST CAUSE OF ACTION**

#### **DENIAL OF DUE PROCESS RIGHT TO ADEQUATE MEDICAL CARE**

Plaintiff hereby realleges and incorporates by reference the allegations complained with in paragraphs 1 through 26 of this complaint.

27. While incarcerated in Defendants' custody, Craig Shipp had a constitutional right under the substantive due process clause of the Eighth Amendment to the United States Constitution to have his basic human needs met, including the right to receive adequate medical care. Deliberate indifference to an inmate's serious medical needs constitutes a violation of Craig Shipp's Fourteenth Amendment rights.

28. Craig Shipp's constitutional right to receive adequate medical care was clearly established and his serious medical condition of diabetes and resulting open sores associated with his diabetes was clearly established.

29. During all times mentioned herein, the individual Defendants acted under color and pretense of law, under color of the statutes, ordinances, regulations, policies, processes, customs, and usages of the State of Arkansas.

30. Correct Care solutions, LLC, the individual Defendants and supervisor Defendants herein deprived the Plaintiff of the rights, privileges and immunities secured to them by the Eighth Amendment to the United States Constitution and the Law of the United States.

31. Defendants' behavior far surpassed "mere negligence." Defendants willfully denied Craig Shipp adequate medical care, and were deliberately indifferent to his medical needs. Their deliberate indifference evinces both an adamant and deeply ingrained institutional bias of very long standing against crediting the serious health complaints of Arkansas prisoners.

32. Craig Shipp had objective and serious medical needs and it was obvious that he required immediate medical attention. Furthermore, Defendants knew of and disregarded the substantial risk of serious harm to his health and safety. Defendants' acts and/or omissions in response to Craig Shipp's medical needs were so grossly incompetent and inadequate as to shock the conscience.

33. As a direct and proximate result of defendants' acts and/or omissions, as described herein, Defendants, hereinabove-named, while acting under color of state law, deprived Craig Shipp of his federal constitutional right to receive adequate medical care in

violation of the Eighth Amendment which is actionable under 42 U.S.C. § 1983.

34. As a further direct and proximate result of Defendants' acts and/or omissions, as described herein. Craig Shipp suffered violations of his rights, privileges and immunities under the Constitution of the United States and suffered excruciating pain and suffering, all to his damage in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00). Mr. Shipp has additionally incurred medical expenses and personal pecuniary losses as a result of the medical condition caused by Defendants' actions.

35. The defendants, and each of them have in regard to this matter exhibited a willful and deliberate disregard for the rights and safety of Mr. Shipp. Accordingly, Plaintiff is entitled to punitive damages against all of the individual and supervisor Defendants in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00).

## **SECOND CAUSE OF ACTION**

### **CRUEL AND UNUSUAL PUNISHMENT**

Plaintiff hereby realizes and incorporates by reference the allegations complained of in paragraphs 1 through 35 of the Complaint.

36. Mr. Shipp had a right under the Eighth Amendment to the United States Constitution to be free from any cruel and unusual punishment. The Defendants violated Mr. Shipp's right under the Eighth Amendment to be free from cruel and unusual punishment by their above-described actions consisting of their deliberate indifference to his serious medical needs and by subjecting him to conditions that caused him extreme pain and suffering and

compounded his medical problems which resulted in a loss of his right foot.

37. Mr. Shipp's constitutional right not to be subjected to cruel and unusual punishment under these circumstances was clearly established.

38. As a direct and proximate result of Defendants' acts and/or omissions, as described herein, Defendants, hereinabove-named, while acting under color of state law, deprived Mr. Shipp of his federal constitutional right in violation of the Eighth Amendment, 42 U.S.C. § 1983.

39. As a further direct and proximate result of Defendants' acts and/or omissions, as described herein, Mr. Shipp suffered violations of his rights, privileges and immunities under the Constitution of the United States and suffered excruciating pain and suffering, all to his damage in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00), including incurred medical and loss of income damages.

40. The Defendants, and each of them, have in regard to this matter exhibited a willful and deliberate disregard for the rights and safety of Mr. Shipp. Accordingly, Plaintiff is entitled to punitive damages against all of the individual and supervisor Defendants in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00).

### **THIRD CAUSE OF ACTION**

#### **NEGLIGENCE**

Plaintiff hereby realizes and incorporates by reference the allegations complained of in paragraphs 1 through 40 of the Complaint.

41. Upon information and belief, the Southwest Arkansas Community Correction Center in Texarkana contracts its medical care with Correct Care Solutions, LLC. Correct Care Solutions, LLC and employees identified and named in this lawsuit are not protected under the Qualified Immunity and are subject to state law claims of the State of Arkansas.

42. The above-described acts and/or omissions by physicians Lemdja and Lomax and other Correct Care Solutions, LLC employees constitute at the bare minimum negligence which caused and/or contributed to Mr. Shipp's damages.

43. As a direct and proximate cause of the Correct Care Solution, LLC's Defendants' and employees' acts and/or omissions, as described within this section, Mr. Shipp suffered excruciating pain and suffering, medical expenses, loss of income and other damages allowed in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00).

44. These Defendants, in their acts described herein, have, in regard to this matter, exhibited a willful and deliberate disregard for the rights and safety of Mr. Shipp. Accordingly, Plaintiff is entitled to punitive damages against these individuals in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00).

WHEREFORE, Plaintiff prays for judgment against the Defendants, and each of them, jointly and severally, as follows:

A. Finding that Defendants, and each of them, committed acts and omissions that constituted violations of the Eighth Amendment to the United States Constitution, actionable under 42 U.S.C. §1983;

B. Awarding judgment in favor of Plaintiff against the Defendants and each of them jointly and severally in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00) as and for compensatory damages;

C. Awarding judgment in favor of Plaintiff against the Defendants and each of them jointly and severally in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00) as and for punitive damages;

D. Awarding judgment in favor of Plaintiff against the Defendants who are independent contractors for their negligent acts, jointly and severally, in an amount in excess of Seventy-five Thousand Dollars (\$75,000.00) as and for compensatory damages;

E. Awarding plaintiff all applicable pre-judgment and post-judgment interest;

F. Awarding Plaintiff attorney fees and costs, pursuant to 42 U.S.C. § 1983 and § 1988.

Respectfully submitted,  
WALSH & FRANSEEN

/s/ Derek S. Franseen  
Micky Walsh, OBA No. 9327, *Pro hac vice*  
Derek S. Franseen, OBA No. 30557, *Pro hac vice*  
200 E. 10<sup>th</sup> Street Plaza  
Edmond, OK 73034  
(405) 843-7600 - Telephone  
(405) 606-7050 - Facsimile  
[mwalsh@walshlawok.com](mailto:mwalsh@walshlawok.com)  
[dfranseen@walshlawok.com](mailto:dfranseen@walshlawok.com)

and

Ronald W. Metcalf, AR Bar No. 73084  
Ronald W. Metcalf, PA  
702 Garrison Ave.  
Ft. Smith, AR 72901  
**Mailing address:**  
P.O. Box 1844  
Ft. Smith, AR 72902  
[metcalfron@aol.com](mailto:metcalfron@aol.com)  
(479) 783-0239 - Telephone  
(479) 783-6754 - Facsimile  
*Counsel for Plaintiff*

**CERTIFICATE OF ELECTRONIC FILING & NOTICE**

This is to certify that on this 8<sup>th</sup> day of November, 2018, I filed this document with the Clerk of the Court, who shall send notification to anyone registered in this case to receive such filings via the ECF.

/s/ Derek S. Franseen

Derek S. Franseen